



Swim Spa Maintenance Programs

Swim Spa Maintenance

\$259/appointment

On-Demand \$349/appointment

Includes 45 minute visit\*\* with:

- Vacuuming
- Clean waterline and filters
- Check water care systems
- Test water and add chemicals as needed\*
  - Add water if necessary
  - Rinse cover and cabinet

Drain & Clean \$399

Includes 90 minute visit\*\* with:

- Drain Water
- Clean shell & cabinet
- Clean filters and cover

Drain, Clean, & Refill \$499

Includes 2 hours visit\*\* with:

- Drain Water
- Clean shell & cabinet
- Clean filters and cover
- Assist water truck with refill if there at same time\*\*
- Add basic start-up chemicals

Open and/or Close Service

starting at \$449 each

Includes 2 hour visit\*\*\* with:

- Clean shell & cabinet
- Clean filters and cover
- Drain Water & Blow Lines at Close
- Add Antifreeze at Close
- Reconnect plumbing at Open
- Assist water truck with refill if there at same time\*\*
- Add super chlorination at Open

Travel beyond a 30-mile radius from Regina Pools & Spas is charged \$5.00 per mile to and from the customer's location. Prices are subject to change. Call the office for the most up-to-date pricing to confirm.

\*Auxiliary chemicals (scale, metal, phosphate, chlorine demand, and other non-standard treatments) are not included and will be billed accordingly.

\*\*Any additional time is to be billed at \$43.25 per 15 minutes plus the cost of additional chemicals and materials.

\*\*\*Additional time may be needed for dual zone (swim area and hot tub area) swim spas.

\*\*\*\*When performing a service on a customer's swim spa, the customer's water and hose on-site will be used for cleaning. Regina Pools & Spas does not provide water or hose for filling. Regina Pools & Spas will NOT refill the swim spa with garden hose(s) or the client's water source. For filling a swim spa Regina Pools & Spas can recommend water truck companies. Customer is to pay the water truck company directly. If the water truck is not on site at the same time as the technicians, Regina Pools & Spas can return by the customer's choice to balance the water at an additional charge of \$120.

\*\*\*\*\*\$120 charge to return to add start-up chemicals

These services do not include cleaning panels, inspecting oil reserves, hydraulic oil levels, and hydraulic system, testing GFCI, cleaning of jets or divertors, replacement of UV light. This will be billed separately. If you would like these services, please ask for these at time of scheduling.

Additional Services Available at time of Maintenance Visit:  
Spa System Flush (2 used when draining)

CHECK OUT OUR OTHER WELLNESS PRODUCTS

POOL SERVICES

- Liner Replacements
- Safety Cover Sales & Installations
- Equipment Installation & Repairs
- Maintenance Programs

HOT TUBS

- Hot Spring Spas
- Freeflow Spas

COLD PLUNGE

- Hot Spring Vigor

SAUNAS

- Tylo Saunas
- Indoor or Outdoor
- Traditional or Infrared
- Installation & Service

PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US BETTER SERVE YOU:

Do you have a swim spa from Regina Pools & Spas?

\_\_\_Yes \_\_\_No If no, what swim spa brand and model do you have? \_\_\_\_\_

How do you sanitize your water?

\_\_\_Ozone (little bubbles)\_\_\_Chlorine \_\_\_Bromine \_\_\_BaquaSpa/Sirona \_\_\_@ease \_\_\_Other/I don't know

Would you like us to change your filter(s) when needed?

\_\_\_Yes \_\_\_No \_\_\_Ask for approval first

If we are not finished service at allotted time, would you like us to contact you for approval of additional time?

\_\_\_Yes, finish job and bill accordingly \_\_\_No, call and we can discuss charges first.

If you are interested in a maintenance program, please complete the form below and return it to Regina Pools & Spas.

Yes, I would like you to start a maintenance program on my swim spa!

(Please mark the box for the service you would like performed)

- ☐WEEKLY ☐BI-WEEKLY ☐MONTHLY ☐QUARTERLY ☐ON-DEMAND  
☐OPEN/CLOSE ☐DRAIN & CLEAN ☐DRAIN, CLEAN, & REFILL

Requested Start Date:\_\_\_\_\_

First Name:\_\_\_\_\_ Last Name:\_\_\_\_\_

Email Address:\_\_\_\_\_ Phone Number: \_\_\_\_\_

Full Address:\_\_\_\_\_

☐ Use credit card **on file** ending in (last four digits): \_\_\_\_\_ Exp. Date: \_\_\_\_\_

☐ Please call me to put a **new** credit card on file.

Signature:\_\_\_\_\_Date of Acceptance:\_\_\_\_\_